

Using a tangle of threads as a metaphor for complex system relations, many dysfunctional patterns operate at four levels of scale.



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**HAYWIRED**  
Circular, contradictory, or dead-end routines create **dysfunctional ordeals** for users, sometimes on purpose for cynical reasons

**DISCONNECTED**  
**Seamless hand-offs** between modular systems are made error-prone and disorienting.

**OPAQUE**  
"Black box" automation misfires regularly and disguises dodgy decision-rules in way that is hard to scrutinize or trouble-shoot.

**RIGGED-UP**  
Routines are made easier for system administrators in ways that **harm users**.

**ENSNARING**  
Psychologically **manipulative** routines second-guess and exploit users, creating dysfunctional defensive behaviors.

**CORRALLING**  
People are coerced or tricked into **common patterns** based on faulty premise and add risk.

**IMITATION**  
Systems **mimick** routines that are inappropriate or beyond their capability, while blocking scrutiny.

**COMPROMISED**  
Routines reflect **negotiations** between internal factions running system not system goals.

**HOOKED**  
Routines are **captured** by outsiders or another system, even if overall system goals remain.

**OVER-EXTENDED**  
Oversight attempts to "clean up" messy entanglement face **limits of capability** and cause unanticipated downstream consequences.

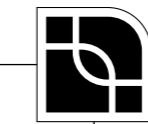
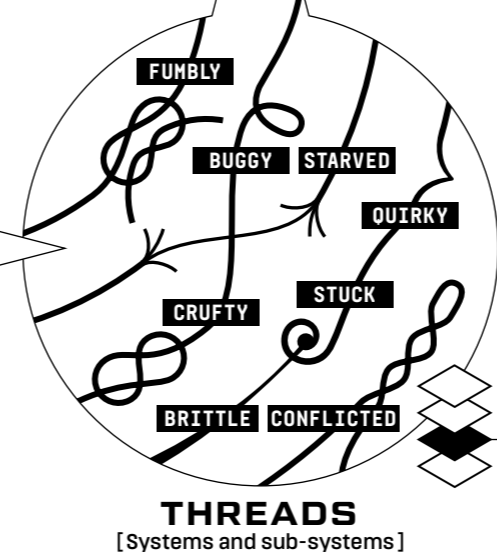
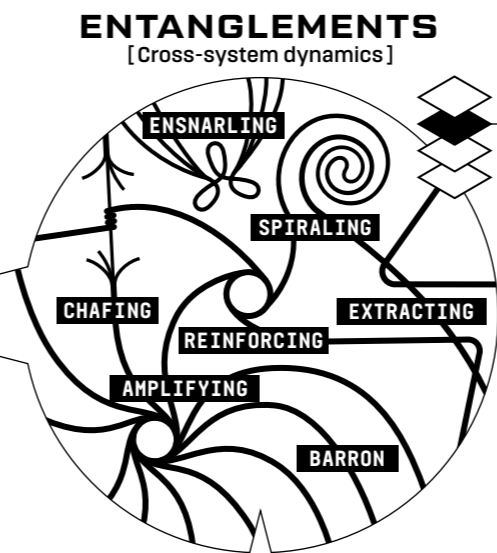
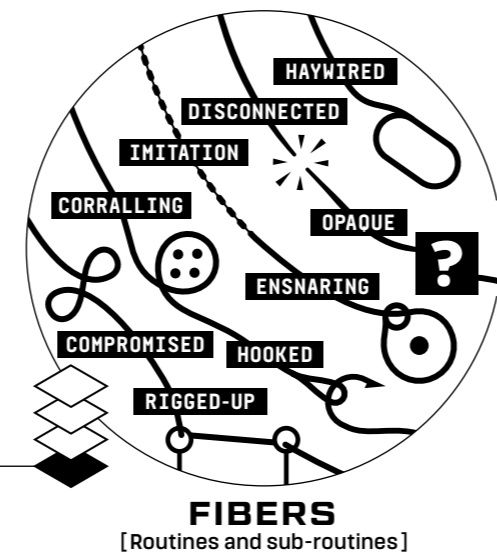
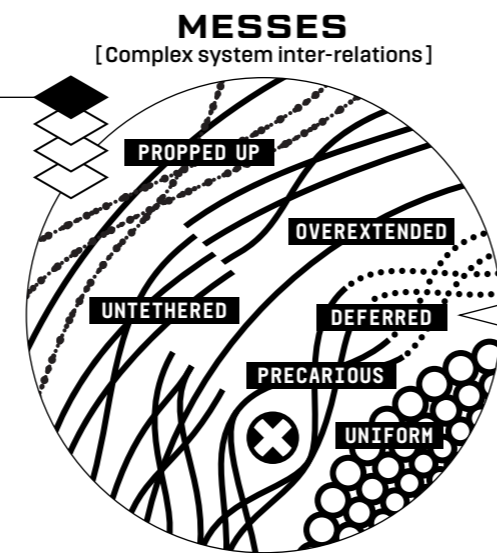
**PRECARIOUS**  
Attempts to act as a bulwark against chaotic disorder by piling on controls will **conserve** vulnerability to occasional disaster in ways that undermine resilience.

**UNIFORM**  
Perpetuation of best-in-class systems create **monocultures** that are easier to scale and maintain but share flaws and lack diversity necessary for resilience.

**PROPPED-UP**  
**Bailing out** established, failing systems encourages reckless and cynical risk-taking while blocking more viable upstart systems from doing a better job.

**DEFERRED**  
Instead of offsetting human bias to discount the future and act with narrow self-interest, systems **amplify these biases**, perhaps even blocking feedback about long-term dangers.

**UNTETHERED**  
The **abstractions** used to control and make sense of systems become disconnected to the underlying reality while being trusted more readily.



**REINFORCING**  
System dynamics **lock-in** an unsustainable or harmful pattern of activity, making divergence costly.

**SPIRALING**  
A **vicious spiral** whereby system dynamics lead to a troublesome predicament, giving rise to new dynamics causing more trouble, and so on until collapse happens.

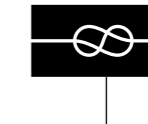
**AMPLIFYING**  
An accelerating spiral caused by compounding effects, positive reinforcement, or correlated risks, with fall-backs ill suited to contain the **run-away** dynamics.

**EXTRACTING**  
Concentrated ownership of a single platform creates single point of failure and saps other systems of innovation potential by drawing exploitative **rents**.

**BARRON**  
**Edge effects** between diverse, intermingling actors create positive spin-offs, yet too many advantage certain actors and too few block spin-offs.

**ENSNARING**  
Systems undermine each other, either through burdensome regulatory **red-tape** or by overloading shared infrastructure.

**CHAFING**  
One system exploits another by **parasitically rigging** the relational dynamics.



**QUIRKY**  
**Quirkiness** refers to systems with well functioning parts that occasionally interact in unanticipated ways ("normal accidents") to create cascading errors.

**BUGGY**  
**Bugginess** refers to faults and flaws that make a system unreliable and vulnerable to the occasional catastrophe.

**FUMBLY**  
**Fumbliness** refers to highly fragmented systems that lose coherence, show their seams awkwardly, and botch hand-offs between modules.

**STUCK**  
**Stuck systems** occur when lock-in arrangements, path dependence, or dynamic traps throw up obstacles to ongoing change.

**STARVED**  
**Starved systems** operate at the edge of breakdown because they lack adequate resources and neglect long-term risks.

**BRITTLE**  
**Brittle systems** are too exacting to handle anomalies and lack the fault tolerance to recover from errors gracefully.

**CONFLICTED**  
**Conflicted systems** have internal goal conflicts that are handled inconsistently or largely ignored.

